

## Withdrawal/Cancellation form

To the attention of IN&MOTION, whose headquarters are located at 10 rue de la Lyre, CRAN-GEVRIER, 74960 ANNECY, and whose telephone contact details are: +33 (0)4 57 41 14 30.

#### <u>Step 1</u>: Provide the following information to register your return:

Name / First Name	
Email address linked to the In&motion account	
Phone number	

## <u>Step 2</u>: What are you returning?

Serial number of the In&box	
Condition of the equipment (functional, non-functional)	

#### Important:

- For a <u>withdrawal</u>, please return the In&box in its original packaging with accessories within 14 days of your subscription date (postmark serving as proof).

- For a <u>cancellation</u>, only the In&box must be returned. You may keep the accessories.

#### <u>Step 3</u>: Please provide the main reason for withdrawal/cancellation:

 $\Box$  Ceasing the activity

- $\Box$  Poor experience using the product
- □ Poor experience with the service (subscription, customer service, etc.)
- □ Too expensive
- □ Better product elsewhere
- □ Personal changes (relocation, etc.)

Please specify the reason for withdrawal/cancellation:

How can we improve? (optional)



### Step 4: Shipping your package

□ Repackage the In&box in suitable packaging for transport

- □ Complete and attach this return form to the package
- □ Ship the package by registered mail to the following address:

IN&MOTION - CANCELLATION SERVICE
10 rue de la Lyre
Cran-Gevrier
74960 Annecy
France

# Acceptance (tick the option relevant to your return):

□ <u>Withdrawal</u>: By signing this form, I confirm that I wish to exercise my right of withdrawal from the contract for the equipment listed above.

□ <u>Cancellation</u>: By signing this form, I confirm that I wish to terminate my contract with In&motion. I understand that any remaining amounts due will be calculated according to the terms of my contract and that I am responsible for the proper return of the equipment listed above.

Place and date

Signature